

COMMITTEE REPORT

Report to Council – January 28, 2018

The Inquiries, Complaints and Reports Committee (ICRC) reviews concerns made to the College regarding its members. This includes formal complaints, Registrar investigations arising from information that is brought to the attention of the College or referrals from the Quality Assurance Committee.

2019 Committee and Panel Composition:

| Panel 1 | Panel 2 |
|----------------------------|--------------------------------|
| Omar Farouk (Chair) | Bryan Todd (Vice Chair) |
| Ingrid Koenig | Neda Mohammadzadeh |
| Ed Viveiros | Robert Quinn |
| Gord White | Jacalyn Cop-Rasmussen |
| Margaret Osborne | Kevin Cloutier |
| Daniela Celi | |

The ICRC held its 2019 orientation session on January 15, 2019.

To date in 2019, panels of the ICRC have held 1 in-person meeting and one meeting via teleconference.

No new complaint files have been opened in 2019 to date. A total of 9 Registrar's Investigations have been initiated to date in 2019. A full statistical report is attached.

Submitted by:

Omar Farouk Public Member, Committee Chair
Amy Stein, Manager, Professional Conduct

ICRC Statistical Report 2019
(Statistics accurate as of January 16, 2019)

| Complaints Disposition | # of Files |
|--|------------|
| Inquiries: | |
| Total number of complaint inquiries received in 2019 | 8 |
| Inquiries that became a formal complaint | - |
| General Inquiries | 1 |
| Formal Complaints: | |
| Complaint files opened in 2019 | - |
| Cases brought forward from 2018 | 14 |
| Frivolous and vexatious | - |
| Closed with no further action | - |
| Closed with oral caution | - |
| Closed with SCERP | - |
| Closed with an oral caution & SCERP | - |
| Closed with undertaking, oral caution & SCERP | 1 |
| Closed with a referral to discipline | 2 |
| Closed with written advice | - |
| Withdrawn by Registrar | - |
| Complaints disposed of in 2019 | 3 |
| Open complaints pending further investigation | 11 |
| Open complaints awaiting decisions | 0 |

| Registrar's Reports Disposition | # of Files |
|--|------------|
| Inquiries: | |
| Total number of registrar's report inquiries received in 2019 | - |
| Inquiries that became a registrar's report | - |
| Registrar's Reports: | |
| Registrar's Reports referred to ICRC in 2019 | 9 |
| Cases brought forward from 2018 | 8 |
| Closed with a referral to discipline | - |
| Closed with no further action | - |
| Closed with written advice | - |
| Closed with oral caution issued | - |
| Closed with oral caution issued and a specified continuing education and remediation program | - |
| Closed with an undertaking | - |
| Reports disposed of in 2019 | - |
| Open Registrar's Reports pending further investigation | 17 |

| | |
|---|---|
| Open Registrar's Reports awaiting decisions | 0 |
|---|---|

| HPARB Reviews | # of Files |
|--|------------|
| HPARB reviews requested in 2019 | - |
| HPARB matters carried over from 2018 | 5 |
| HPARB review pending (files opened in 2018) | 5 |
| HPARB review pending (files opened in 2019) | - |
| HPARB matters disposed of in 2019 | - |
| Committee decisions confirmed | - |
| Committee decisions returned for further investigation and reconsideration | - |

| Unauthorized Practice | # of Files |
|---|------------|
| Total number of UPC inquiries in 2019 | - |
| UPC files carried over from 2018 | 5 |
| Inquiry abandoned – not enough information / outside jurisdiction / not unauthorized practice | - |
| Inquiry pending – further information needed | - |
| Inquiry – formal file | - |
| Open files pending further investigation | 5 |