



COVID-19 Update #8 March 31, 2020 – 4:30

Dear Registrants,

We are reaching out to update you on a number of issues.

COVID-19:

Many of you have reached out to the College seeking guidance and clarity as the COVID-19 issue unfolds. The College continues to monitor the situation including participating in daily Ministry of Health update meetings as well as communications with other health regulatory partners, the Association and optical dispensary operators.

We remind you that we are still currently under the Minister's directive to provide only essential care and we encourage you to use the updated <u>Standards of Practice</u> to provide essential care remotely where possible.

Quality Assurance:

We heard concerns from ROs who were selected to submit their 2019 Portfolio to the College and participate in the multi-source feedback (MSF) process. The QA Committee has met and reached out to those who were selected this year. An extension to May 4, 2020 has been granted for submission of portfolios. For those selected to complete the MSF, participation has been deferred to next year. Finally, for those undergoing a Peer and Practice Assessment, this has been postponed until further notice.

NACOR Exams:

The spring session of the NACOR Entry to Practice exams have been postponed until hosting facilities become available again. We will work together with NACOR to ensure we have the capacity to examine all candidates that wish to write the exams this year.

Continuing Education Day:

We will be participating in the Ontario Opticians Association's virtual continuing education day on Sunday, April 19 and will be providing COVID-19 related and legislative updates. We will further explore the updated Standards of Practice and the implications for remote and online care. We look forward to meeting you online!

Some of you have shared some excellent best practices that you are employing in your dispensaries which we are incorporating into our FAQs. Please continue to reach out, with your questions, suggestions or if you need any accommodations. We will continue to send updates as information becomes available.

Wishing you good health in these challenging times,

Fazal and the COO Team