



## COVID-19 Update #33

April 7, 2021 – 4:00 pm

Dear Registrant,

The Ontario Government has again declared a provincial state of emergency. Effective Thursday April 8, 2021 at 12:01 am, certain businesses and service providers in Ontario will be subject to additional public health restrictions.

### **In person opticianry services may continue by appointment only between 7am and 8pm, at 25% capacity**

We confirm that as regulated health professionals, opticians may continue to offer in-person services to the public with the following conditions for optical stores:

- Stores are subject to a **25% capacity limit**
- Stores must operate **by appointment**
- Stores may only operate between the hours of **7am and 8pm**

Dispensaries may continue to offer curbside pickup between 7am and 8pm and may offer delivery.

### **Opticians may determine the appointment system that best suits their practice environment**

As noted in our previous correspondence, we recognize that every practice setting is unique. Opticians may therefore exercise professional judgment to put in place measures to control capacity and establish an appointment system that best suits their individual practice environment.

The appointment system **must** permit the optician to limit store capacity to 25%, but it **may** use different strategies for achieving this. Stores are not required to lock their doors provided other strategies are implemented to manage the flow of persons in and out of the store, and to ensure that proper disinfection takes place between patients.

### **Opticians may continue to offer services via remote practice where appropriate**

Opticians may continue to offer services via remote practice where possible and appropriate, including for consultations and delivery of ophthalmic appliances. Please refer to the [Standards of Practice](#) for more information and guidance on the use of remote practice by opticians.



### **Opticians must continue to take health and safety precautions and follow relevant guidelines**

As always, and no matter how services are delivered, the College reminds opticians that they must continue to adhere to all relevant health and safety guidelines, including:

- [Standards of Practice](#)
- [Return to Work Guidelines](#)
- [COVID-19 Operational Requirements: Health Sector Restart Document](#)

The College will continue to provide updates in the event that further information becomes available. If you have questions, please contact us at [practiceadvice@collegeofopticians.ca](mailto:practiceadvice@collegeofopticians.ca)

Kind regards,

Fazal and the COO Team