

# REPORT

**TO:** Council

**FROM:** Fazal Khan, Registrar, CEO

**DATE:** December 2 and 3, 2019

**SUBJECT:** 20.1 Registrar's Report

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## Highlights:

- Public Member appointments
- External Relations
  - Collaboration with other Regulators
  - External Events
- Elections
- Ministry of Health --College Performance Measurement Framework (CPMF)

## Public Member Appointments:

Administration continues to stay in close contact with the Public Secretariat's office.

- We have received formal from the Office of the Public Secretariat regarding Mr. Gordon White's appointment which has expired as of October 18, 2019.
- Ms. Diana Bristow has been appointed to the College effective December 1, 2019.

## External Relations:

Collaboration with other FHRCO:

The college staff continue to participate and take a leadership role in projects coordinated by FHRCO (Federation of Health Regulatory Colleges of Ontario). Currently we are involved in a Governance Working Group developing what is hoped to be a shared set of board competencies that will be consistently used by all the health regulators in Ontario.

### Collaboration with the College of Optometrists:

A joint meeting of College of Opticians Standards of Practice Committee and the College of Optometrists Clinical Practice committee was held on November 29, 2019. Several topics dealing with issues that arise with collaborative practice environments were discussed as well as discussions on the latest iterations of practice standards for both professions.

### External Events

- October 20, 2019: OOA Symposium Toronto. The College had a booth at the trade show and presented an update at the Ontario Opticians Association continuing education symposium. The session was well received with a robust question and answer period.
- October 20, 2019: Fall NACOR Exam Session.
- October 27, 2019: AOE Optifair Toronto. The College attended the Academy of Ophthalmic Education's Continuing Education event. Once again, we had a booth and a lecture spot. Again, the presentation was well received.
- October 28-29, 2019 CNAR: Canadian Network of Agencies for Regulations Meeting. A report will be provided to the board.
- October 31-November 1, 2019: National Meetings. A report will be provided to the board.

The College was well received by the registrants at the three continuing education seminars and engagement was excellent. Using Mentimeter, an interactive tool, the College was able to share practice scenarios and gauge audience understanding. These results will be useful in developing proactive learning modules to assist the registrants with understanding their professional obligations. A sampling of results is included at the end of this report.

### Elections:

Voting in all three Districts closed at noon on Wednesday November 6th.

The following Candidates will begin serving a three-year term of office effective January 1, 2020 to December 31, 2022 in their respective districts.

- Mike Smart, District 4 (Western)
- Amber Fournier, District 6 (all of Ontario, CLM)
- Samir Modhera, District 7 (Central Western)

Detailed statistics are posted on the College website [here](#).

**Ministry of Health: College Performance Measurement Framework (CPMF):**

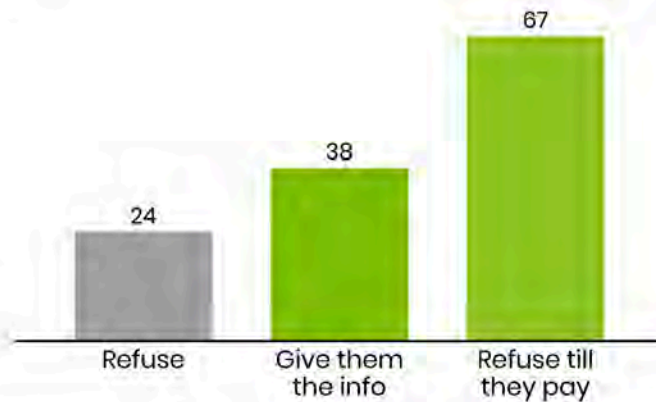
The Ministry of Health (formerly the Ministry of Health and Long Term Care) has undertaken a project in collaboration with the health regulatory colleges to develop a measurement framework that will strengthen accountability and oversight of Colleges by providing transparent and consistent information that is aligned across all Colleges about a College's performance in acting the public interest. The framework will also support improvement of Colleges' performance through the identification of benchmarks and best practices.

It is expected that these metrics will be phased into the Annual Report published by all Colleges. Currently there are over 35 unique performance measurements being proposed. A workshop was conducted with all registrars present to provide feedback and develop final draft of the framework.

The framework is expected to be implemented in 2020 and we can expect considerable demands on budget and staff time to understand the framework, begin the collection of relevant data and then reformat the annual report to reflect these required metrics.

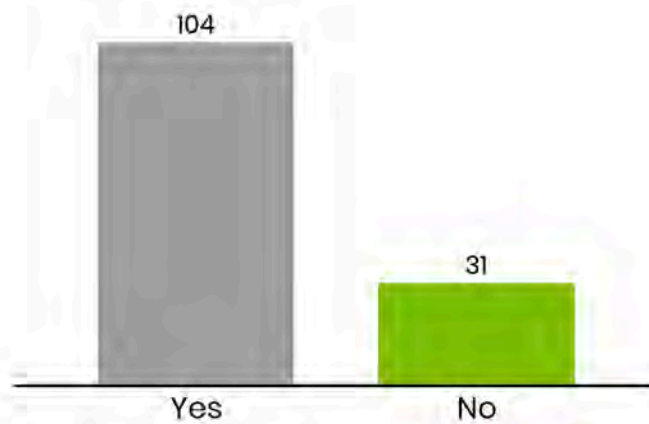
Respectfully submitted by:  
Fazal Khan, RO  
Registrar, CEO

### Patient wants their measurements. Hasn't paid for fitting.



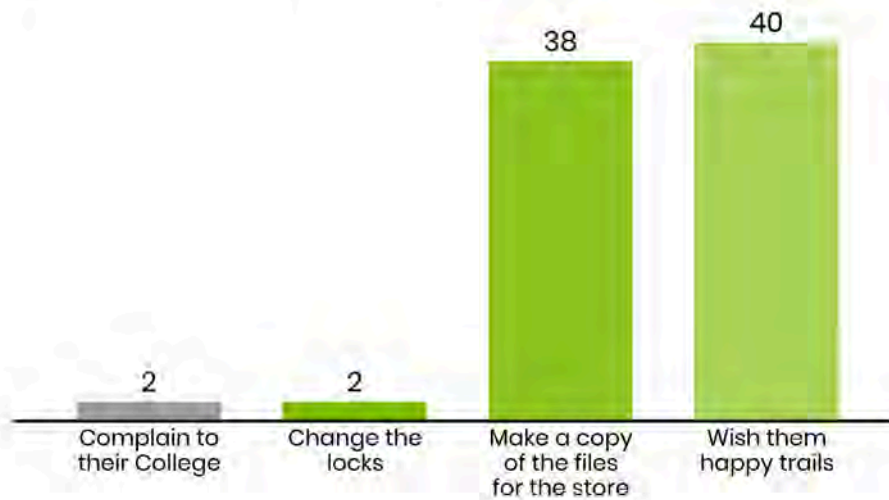
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### Can I dispense under the delegation of the doctor?



 135

## Doctor is leaving with files.



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