

Unauthorized Practice Complaint Form

Under Ontario law, only opticians, optometrists and physicians/ophthalmologists (or their authorized delegates) are legally authorized to dispense prescription eyeglasses, contact lenses and subnormal vision devices to the public.

If you are aware of unauthorized practice taking place, please fill out and submit this form to the College of Opticians of Ontario. In order to assist the College to investigate, please include as much information as possible.

Please note that all investigations carried out by the College are strictly confidential, and accordingly the College will not be able to provide you with information about ongoing or completed investigations.

Information about the dispensary where you believe unauthorized dispensing is taking place:

Name of Dispensary (include mall/plaza if applicable):		
Address:		
City:	Province:	Postal Code:
Telephone Number:	Website:	
Hours of Operation:		
Do any Registered Opticians or Optometrists work at the dispensary?: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure		
If yes, what is/are their name(s):		
Specific days/times that the Registered Optician/Optomertist are <u>not</u> on the premises:		

Information about the unregistered person(s):

Name(s) of unregistered person(s):
Physical description:

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Any additional information and/or comments that you believe would assist the ICRC's investigation (attach additional pages as required):

Informant Information (Optional):

An unauthorized practice complaint to the College may be filed anonymously, however without your contact information we may not be able to investigate the complaint as thoroughly as possible. If you choose to provide your name, the College will make every reasonable effort to protect your confidentiality.

Your name:	
Address:	
Telephone Number:	Email:

Please Submit your completed form to the College as follows:

By email: complaints@collegeofopticians.ca

By mail: College of Opticians of Ontario
90 Adelaide St. W., Suite 300
Toronto, ON M5H 3V9

By fax: 416-368-2713